

Creating a CodeRED Account and Managing Your Notifications and Methods

The screenshot shows the official website of the City of Northampton, Massachusetts. The browser address bar displays <http://northamptonma.gov/>. The website features a green navigation bar with links for CITY GOVERNMENT, LIVING, VISITING, DOING BUSINESS, and HOW DO I?. Below this is a dark blue sidebar with various service buttons: Make a Request, City Jobs, Notify Me*, Bids & RFPs, Pay Online, My Dashboard, and Community Voice (Your Opinion Matters). A red arrow points to the 'Community Voice' button. The main content area includes a large image of a person in a costume, a 'News' section with a headline about a parking forum, and a 'Meetings' calendar for November 2014. The calendar shows dates from 01 to 06, with specific meetings listed for November 6th and 10th.

City of Northampton Massachusetts

Search

CITY GOVERNMENT LIVING VISITING DOING BUSINESS HOW DO I?

Make a Request City Jobs

Notify Me* Bids & RFPs

Pay Online My Dashboard

Community Voice Your Opinion Matters

Reverse-911 Notification System

Parking Input Wanted

Storm Water & Flood Control Utility

Fiscal Transparency

News

Spotlight

Mayor's Welcome

Meetings Events

November 2014

S	M	T	W	T	F	S
26	27	28	29	30	31	01
02	03	04	05	06	07	08
09	10	11	12	13	14	15
16	17	18	19	20	21	22
23	24	25	26	27	28	29
30	01	02	03	04	05	06

Thu Nov. 6
[City Council](#)

Thu Nov. 6
[Finance Committee](#)

Mon Nov. 10
[Conference Committee Meeting](#)

Mon Nov. 10
[Committee on Rules, Orders, Appointments, and Ordinances](#)

Mon Nov. 10
[Northampton Housing Authority](#)

[View All](#)

Visit the City of Northampton Website at

www.northamptonma.gov

Click on

"Reverse 911 Notification System"

http://www.northamptonma.gov/964/Emergency-Dispatch Northampton, MA - Official W... Emergency Dispatch | Nort...

File Edit View Favorites Tools Help

City E-Mail System E-911 Data Recorder NFD HQ CCTV Camera Sy... Northampton P.D. Digital ... Northampton Public Safet...

+myConnections: Engage your community - connect to news, events and information you care about. [View more information...](#) Sign In

City of Northampton Massachusetts

Search

CITY GOVERNMENT LIVING VISITING DOING BUSINESS HOW DO I?

f t YouTube e You are here: [Home](#) > [City Government](#) > [Departments](#) > [Emergency Dispatch](#)

Emergency Dispatch

Dispatch Information

The Dispatch center is located in Northampton Fire Headquarters and is operating 24 hours a day, 7 days a week.

The center is staffed by 10 Dispatchers, 1 Lead Dispatcher and a Director which are all civilian personnel. The operations staff work 4 days on and 2 days off schedule which include weekends and holidays.

The Dispatchers receive, evaluate and refer all calls coming into the Emergency-911 lines and the business lines for the Police, Fire and EMS services for the City. They work closely with police, fire and ambulance providers to ensure rapid response to emergencies in the city.

Emergency Notifications

Residents can sign up to receive Reverse-911 Emergency Notifications via landline, cell, text and/or email. City public safety officials send voice messages to thousands of residents and businesses within minutes with specific information about emergencies and time-sensitive local community issues.

All residents, business and property owners may sign up. Personal information will not be shared.

- [Join the City's Reverse 911 System - CODE RED](#)
Receive email, phone or text updates.
Most land lines are already in the system.
- [Reverse 911 Opt In / Opt Out Form](#)
Paper form that can be mailed.

Contact Us

Kelly Banister
Director
[email](#)

Emergency Dispatch
26 Carlon Drive
Northampton, MA 01060

413-587-1100
413-587-1158 fax
Emergencies: 911

Hours
The Emergency Dispatch Office is
staffed 24 hours a day 7 days a week.

MASSACHUSETTS
EMERGENCY
911
Police • Fire • EMS

CALL
911
EMERGENCY

Reverse 911 System
CODE RED

Animal Control Officer

Arts Council

Assessor's Office

Auditor

Building Commissioner

Central Services

City Clerk

Council on Aging

Economic Development
(Mayor's Office)

Emergency Dispatch

Emergency Management

Energy Resources

Fire

You will be directed to the Emergency Dispatch webpage.

Click on "Join the City's Reverse 911 System-CODE RED"

event of emergency situations or critical community alerts. Examples include: evacuation notices, bio-terrorism alerts, boil water notices, and missing child reports.

Contact Information

First name Last name

Contact Addresses and Communication Methods

Address is: ☒ Residential ☐ Business


Address name:

Address to be notified (please no P.O. boxes)

City

State

Zip



Phones

Phone Number: ☐ TDD/TTY device - Tone delivery, for hearing impaired

☒ Send text messages - Standard text messaging rates apply

Mobile Provider:

Alert Types

☒ Emergency Notifications

☒ General Notifications

Emails

Setting up your account is the first step to being able to customize your notifications.

You will need to provide:

- Your first and last name
- Your Address (so you can receive local/neighborhood messages)
- A valid phone number

You can choose if you would like to also receive text messages.

ONLY CLICK ON "+ Add Phone" if you have more than one phone number you would like to enroll (such as home phone and mobile phone).

You will automatically be enrolled in Emergency Notifications. These alerts include flooding, evacuations, hazardous materials incident etc...

You can opt-in to receive General Notifications. This may include parking bans, major power outages, traffic detours, road construction, etc.

See Highlighted Section Below for Community Notifications

https://public.coderedweb.com/CNE/BFB5CD48D4B5/

File Edit View Favorites Tools Help

City E-Mail System E-911 Data Recorder NFD HQ CCTV Camera Sy... Northampton P.D. Digital ... Northampton Public Safet...

Mobile Provider: AT&T Mobility

Alert Types

☒ Emergency Notifications

☒ General Notifications

- Remove phone + Add phone

Emails

Email address: jdoe123@gmail.com

Alert Types

☒ Emergency Notifications

☒ General

- Remove email + Add email

Data Privacy

By electing to keep your information private, ECN will not release your information to any third parties unless compelled to do so by a competent court of law, and ECN will allow your information to be made available to your local government only for use in one of ECN's services. If the box is left unchecked, you are electing to make your information public, meaning ECN may release the information to your local government, and it may become subject to local public information rules and requests.

☒ Keep my information private

Terms and Conditions

By adding your phone number you agree to receive telephone calls that deliver messages from your local municipality or employer that are pre-recorded and sent by Emergency Communications Network.

☒ I have read, understand and agree to the [terms and conditions](#).

Verify information

An email address is also required so CodeRED can confirm your account information and reset your password in the event that you forget it.

You may also receive notifications by email.

Check the "Keep my information Private" if you do not want your information public.

Review the "Terms and Conditions" and click "Verify Information"


Browser address bar: <https://public.coderedweb.com/CNE/BFB5CD48D4B5/>

Browser tabs: Northampton, MA - Offici... Emergency Dispatch | Nor... Community Notificatio...

Browser menu: File Edit View Favorites Tools Help


Browser toolbar: City E-Mail System E-911 Data Recorder NFD HQ CCTV Camera Sy... Northampton P.D. Digital ... Northampton Public Safet... Page Safety Tools

Already have an account? [Login](#)



Keeping citizens informed.

This site is optimized for Internet Explorer 9 and above, Chrome and Firefox. For the best user experience, please ensure you are using these browsers.



COMMUNITY NOTIFICATION ENROLLMENT City of Northampton, MA

Creating a managed account will allow you access to modify your existing notification settings and contact information.

Would you like to create a managed account?

Creating a managed account will allow you access to modify your existing notification settings and contact information. You may also further customize the types of notifications you receive.

☒ YES, I would like to create a managed account


☐ NO, I would like to review and submit my information

Username:

Password:

Confirm password:

[Continue](#)



Emergency Communications Network®

Your contact information is governed under ECN's [Terms of Service](#) and [Privacy Policy](#)

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Version: 1.0.3.1

Community Notifications

In order to be able to fully manage your account and to opt-into specialized groups such as "Railroad Notifications" you MUST create a managed account.

Check to make sure your email is correct and then create a password.

Click "Continue".

Inbox (902) - kbanister@no... x Northampton, MA - Offici... x Emergency Dispatch | Nort... x Community Notification E... x

https://public.coderedweb.com/CNE/BFB5CD48D485/ Yahoo

Most Visited Getting Started Suggested Sites Web Slice Gallery Log On Connecting...

- Remove phone **+ Add phone**

Emails **+ Add email**

Community Notifications
Your community will send you notifications related to your specific interests. Please indicate the types of notifications you would like to receive below.

☒ Railroad Notifications

Account Creation
Create an account to easily manage your preferences.

Username Password Confirm password

johnndoe123@gmail.com ●●●●●●●● ●●●●●●●●

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☒ Keep my information private

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Verify information

Here is where you can decide if there are specific Community Notifications that you might want to receive. Click the box next to the notification(s).

Be sure to check the "Terms and Conditions" box again and click "Verify Information"

Please note: more community notification categories may be added in the future.

Keeping citizens informed.
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COMMUNITY NOTIFICATION ENROLLMENT City of Northampton, MA


Please verify your location, map position, contact information and alert types.

Contact Information

First name: **John** Last name: **Doe**


Contact Addresses and Communication Methods

Address is: **Residential**
Address name: **Home**
Address to be notified: **26 Carlon Dr**
City: **Northampton**
State: **MA**
Zip: **01060**



You may fine-tune the placement of your location by using your mouse and moving the marker.

Phones

 Launch Test Call
Phone Number: **4135871147**
TDD/TTY device - Tone delivery, for hearing impaired: **No**
Alert Types
General Notifications: **Yes**

Emails

Email address: **kellywoods624@msn.com**
Alert Types
General: **Yes**

Community Notifications

This last screen is a confirmation of everything entered.

You can opt out of General Notifications and still receive Emergency Notifications or the Community Notifications you choose.

Login to Change your information and Preferences (Once an account is created)

The screenshot shows the City of Northampton website. The browser address bar displays <http://northamptonma.gov/>. The page features a search bar, a navigation menu with categories like CITY GOVERNMENT, LIVING, VISITING, DOING BUSINESS, and HOW DO I?, and a sidebar with various services. A red arrow points to the 'Reverse-911 Notification System' link in the sidebar.

City of Northampton Massachusetts

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Mon Nov. 10
[Northampton Housing Authority](#)

View All

Parking Input Wanted - Invitation to Attend a Public Forum
The City of Northampton is holding a public forum to gather input on parking in Northampton. Wed., Nov 12th @ 7pm, Northampton Senior Center, 67 Conz St. [Read on...](#)

Road Construction Updates for the week of Nov. 3rd & other Road Work Notices
Work on Damon Road between Industrial Drive and King Street starts October 27th. A section of Holyoke St., is closed until November 28th to allow for updates to the rail bridge and various road construction projects are continuing throughout the city. [Read on](#)

Visit the City of Northampton Website at

www.northamptonma.gov

Click on – “Reverse 911 Notification System”

http://www.northamptonma.gov/964/Emergency-Dispatch

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City of
Northampton
Massachusetts

Search

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f Twitter YouTube e You are here: [Home](#) > [City Government](#) > [Departments](#) > [Emergency Dispatch](#)

Emergency Dispatch

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Paper form that can be mailed.

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Kelly Banister
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Northampton, MA 01060

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413-587-1158 fax
Emergencies: 911

Hours
The Emergency Dispatch Office is staffed 24 hours a day 7 days a week.

MASSACHUSETTS EMERGENCY 911
Police • Fire • EMS

CALL 911 EMERGENCY

Reverse 911 System CODE RED

<https://public.coderedweb.com/CNE/BFB5CD48D485/>

You will be directed to
Emergency Dispatch's page.

Click on "Join the City's
Reverse 911 System-CODE
RED"

https://public.coderedweb.com/CNE/BF85CD48D4B5/

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Already have an account? [Login](#)

CODE RED®

Keeping citizens informed.

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COMMUNITY NOTIFICATION ENROLLMENT

City of Northampton, MA

Please take a moment to fill in the appropriate information below to be notified by your local emergency response team in the event of emergency situations or critical community alerts. Examples include: evacuation notices, bio-terrorism alerts, boil water notices, and missing child reports.

Contact Information

First name

Last name

Contact Addresses and Communication Methods

Address is: ☒ Residential ☐ Business


Address name:

Address to be notified (please no P.O. boxes)

City

State

Zip



Phones

Phone Number:

☐ TDD/TTY device - Tone delivery, for hearing impaired

☐ Send text messages - Standard text messaging rates apply

[Alert Types](#)

Click on "Already have an account? Login" in the upper right-hand corner of the page.

Already have an account? [Login](#)



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COMMUNITY NOTIFICATION ENROLLMENT

City of Northampton, MA

Access your account to manage notification preferences through the CodeRED system.

Login

Username:

Password:

[Forgot password?](#)

Login

[Return to enrollment page.](#)



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Version: 1.0.3.1

Enter your username (Email)
and password

Click "Login"

https://public.coderedweb.com/CNE/BFB5CD48D4B5/

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Northampton, MA - Offici... Emergency Dispatch | Nor... Community Notificatio...


Page Safety Tools

Add or modify your existing account settings and information using the fields below. Logout

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Contact Information

First name

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Last name

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Contact Addresses and Communication Methods

26 Carlon Dr

Northampton , MA 01060

Address is:

☒ Residential ☐ Business

Address name:

Home

Address to be notified (please no P.O. boxes)

26 Carlon Dr

City


Northampton

State

MA

Zip

01060



0.74mi. x 0.74mi.

You may fine-tune the placement of your location by using your mouse and moving the marker.

Phones

Make your changes/modifications

Click "Verify"